

WSO2 Subprocessor List

Platform	Purpose	DPA with SCCs	WSO2	Asgardeo	Choreo
Salesforce	CRM platform	Salesforce DPA	\checkmark	V	V
ServiceNow	Support ticketing system	ServiceNow DPA			Y
Netsuite	Accounting system	DPA has been signed between WSO2 and Netsuite.			
Google Workspaces	Collaboration and communication platform	Google SCCs		V	Y
Rackspace	Cloud service provider	Rackspace DPA			
Microsoft Azure	Cloud service provider	Microsoft DPA		V	V
AWS	Cloud service provider	AWS DPA			V
Cloudflare	Web application firewall and DNS registrar	Cloudflare SCCs			
Pardot	Marketing automation system	Salesforce DPA		V	K
OneTrust	Cookie consent management	OneTrust SCCs			
Hotjar	User heat maps and site interactions	<u>HotJar SCCs</u> <u>HotJar UK SCCs</u>			
Google Analytics	Analytics	Google Ads Data Processing Terms	\checkmark		
Emojot	Survey platform	DPA has been signed between WSO2 and Emojot.			
SpotDraft	Contract management system	DPA has been signed between WSO2 and SpotDraft.			

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DocuSign	Contract management system	DocuSign DPA			
ZeroBounce	Email validation	ZeroBounce DPA			
AEB	Sanctions check	DPA has been signed between WSO2 and AEB.	Ŋ		
Stripe	Payment gateway	DPA has been signed between WSO2 and Stripe.		Ŋ	Ŋ
IPData	IP address geolocation and reputation checking	DPA has been signed between WSO2 and IPData	Σ		
GitHub Services	Continuous integration via Git Actions	DPA exists in between WSO2 and GitHub	Σ	Ŋ	Y
Thinkific	Training and certifications	DPA exists in between WSO2 and Thinkific	Ŋ	Y	Y
Google Cloud Platform	Cloud service provider	Google Cloud SCCs	Ŋ		\checkmark
Loopio	RFx software	DPA exists in between WSO2 and Loopio	N	Y	K
Zoom	Collaboration and communication platform	DPA exists in between WSO2, and Zoom	V		
Drift	Chatbot	DPA exists in between WSO2 and Drift	K		
Wallarm, Inc.	Cloud web application firewall	DPA exists in between WSO2 and Wallarm		Y	Y
MongoDB, Inc.	Database services	MongoDB DPA			\checkmark
Dow Jones	Sanction screening	DPA exists in between WSO2 and Dow Jones	V		

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CacheFly	Hosting provider	CacheFly DPA	\checkmark	
Ownbackup	Salesforce backup	Ownbackup DPA		
Rollup Helper	Salesforce analytics	Rollup Helper DPA	V	
VirusTotal	IP reputation check	<u>VirusTotal Service</u> Agreement		

Revision History

Release Date	Summary of Changes
2023-02-22	Initial version
2023-03-21	Sub processor updates
2023-10-17	Sub processor updates

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